

TBG - Trade and Business Group : P052 - Scope

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The ordering process provides, at a certain point in time, between the supplier and the customer, the information about the treatment of the order request, the order response and the order change for the supply of goods and/or services.

This document describes the ordering process as part of the supply chain and e-Procurement. To ensure that the ordered, delivered, received or consumed goods and, or services are in line with the request of the customers and the common practice used between different industry and trade sectors, the following scenarios are used:

- The order request is exchanged between a customer (buyer) and the supplier (seller) with the aim to place an order
- The order change request is exchanged between a customer and the supplier to request a change to an existing order
- The order change request is exchanged between the supplier and the customer to propose an order change to the customer